








You Benefit from the Arch Express Difference


When you choose Arch Express, one of the oldest St. Louis-owned-and-operated courier services, you choose more than a way to get your parcel from here to there. We are a strategic business partner, committed to the success of your organization. As such, the services we offer and the way we operate may be a little different than other couriers you've experienced. Here are a few things that set us apart—and how you benefit from these differences:

How We're Different	How You Benefit
 We get to know you.	By asking in-depth questions about your business and making sure we understand your unique needs up front, we're able to customize our services for you and your organization. From personalized onboarding to tailored delivery schedules to complimentary order sorting, the better we know you, the better we can serve you.
 We are an extension of your business.	We understand that when a driver makes a delivery for you, they become the representative of your company. That's why we give our clients the option to have a dedicated driver—so that your brand is augmented by a consistent, reliable, friendly professional each and every day.
 We understand complex industries.	We have worked with a variety of healthcare organizations and academic institutions, so we are familiar with sensitive matters such as compliance and confidentiality. As an Arch Express client, you benefit from peace of mind, knowing that your deliveries are in secure and capable hands.
 We value open communication.	Timeliness is everything in our industry, but—let's face it—life can be unpredictable. On the off-chance that your delivery falls even five minutes behind schedule, we will let you know. Plus, we maintain constant communication with our drivers via GPS-activated radios so you can access real-time delivery information through our website at any time.
 We are experienced.	Arch Express has been serving businesses throughout the greater St. Louis area since 2000. Because we are an established St. Louis-based company, our clients reap the benefits of more than 35 drivers, proven processes, and a knowledgeable staff that is always there for you.
 We love what we do for you.	As business owners, we respect the fact that you are choosing us as a trusted business partner—and we don't take it for granted. We are honored to serve you and encourage each client to reach out to us directly with questions, complaints, or even just to say hello!



Want to see the Arch Express difference for yourself? **Contact us today!**

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